Foreign tourists

1023. SHRI MOHAMMED AFZAL *alias* MEEM AFZAL: Will the Minister of CIVIL AVIATION AND TOURISM be pleased to refer to answer to Unstarred Question 317 given in Rajya Sabha on the 8th December, 1994 and state:

(a) what is the number of Foreign Tourists who arrived in the country during the year 1993-94;

(b) the amount of Foreign Exchange earned from them; and

(c) the amount of Foreign exchange spent on Tourism Publicity during the year 1993-94?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD): (a) to (c) In 1993-94 the foreign tourist arrivals, estimated foreign exchange earnings from tourism and the amount released for overseas publicity, where as given below:—

(ii) Estimated foreign 18,71,262

(ii) Estimated foreign exchange earnings (Provisional) 8509.00* (crores)

(iii) Amount released for overseas publicity. Rs. 42.50 (crores)

*Revised on the basis of provisional estimates provided by the Reserve Bank of India.

Introduction of International procedures for cabin crew

1024. SHRI SURESH KALMADI: Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state:

(a) whether it is a fact that the Air India plan to introduce international procedures for cabin crew;

(b) if so, what are the salient features of the proposed procedures; and

(c) in what way it will improve the functioning of the Air India?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD): (a) to (c) Each international airline prescribes its own procedures for its in-flight service personnel, to maintain the desired standards of in-flight service. These procedures are reviewed on a continuous basis to meet the requirements of travelling public and industry environment. Recent efforts of Air India to introduce some changes in the existing system are aimed at better 'on time performance' and overall improvement of in-flight services on par with the other carriers.

मानवचूक के कारण, विमान दुर्घटनाएं

1025. **श्रीमती सुषमा स्वराज :**
श्री राम जेठमलानी :

क्या नागर विमानन और पर्यटन मंत्री यह बताने की कृपा करेंगे कि :

(क) क्या सरकार का ध्यान दिनांक 5 फरवरी, 1995 के दैनिक "पायोनियर" में "ह्यूमन फेल्यर ए मेजर काज आफ एअर मिसहैप्स" शीर्षक से छपे समाचार की ओर दिलाया गया है ;

(ख) यदि हां, तो क्या यह सच है कि अधिकांश दुर्घटनायें मानव भूलों के कारण होती हैं ;

(ग) यदि नहीं, तो पिछले दशक के दौरान देश में कुल कितने विमान दुर्घटनाग्रस्त हुए हैं और क्या उनकी जांच पड़ताल से यह पता चला है कि ये विमान दुर्घटनायें मानव-भूलों के कारण हुई थीं ;

(घ) क्या सरकार ने भविष्य में ऐसी गलतियों की पुनरावृत्ति को रोकने के लिए देश में नागर विमानन विभाग में व्यापक परिवर्तन और सुधार करने का निर्णय किया है; और

(ङ) यदि हां, तो प्रस्तावित परिवर्तनों/सुधार का पूरा-पूरा ब्यौरा क्या है ?

नागर विमानन और पर्यटन मंत्री (श्री गुलाम नबी आजाद) :